

Appendix 6

Corporate Outcome	Corporate Outcome Indicator	Reporting Frequency
CO1: People live active healthier independent lives	Maximise distribution of Scottish Welfare Fund	Quarterly
	The percentage of clients satisfied that they are better able to deal with their financial problems	Quarterly
	Maximise distribution of Discretionary Housing Payment (DHP) fund	Annually
	Proportion of care services graded 'good' (4) or better in Care Inspectorate Inspections	Annually
	Total % of adults receiving any care or support who rated it as excellent or good	Every 2 Years
	Total combined % carers who feel supported to continue in their caring role	Every 2 Years
CO2: People will live in safer and stronger communities	The percentage of groups who say their effectiveness has increased as a result of capacity building by the community development team	Annually
	The information provided to our community groups, individuals and partners is easy to understand	Annually
	The total value of compensation settlements for vehicle damage / driver injury as a result of road / bridge faults	Annually
	Percentage of adults residents stating their neighbourhood as a 'very good' place to live (CSS – survey owner)	Annually
CO3: Children and young people have the best possible start	Provide quality meals within cost margins to all pupils	Quarterly
	Increase the percentage of our care experienced young people that have the recommended additional tracking and monitoring plans in place	Quarterly
	Percentage of children living in poverty (After Housing Costs)	Annually
	Support the increase in the uptake of available Grants, Allowance and Entitlements	Annually
	A counselling service is available in all secondary schools	Annually
	The percentage of children with a healthy weight in primary 1	Annually
	The percentage of children with no concerns across all domains at 27 to 30 month assessment	Annually
CO4: Education, skills and training maximise opportunities for all	Increase positive destinations for our looked after children in Argyll and Bute	Annually
	Maintain the percentage of all young people leaving school achieving a positive destination into further education, training or employment	Annually
	Increase the percentage of successful examination presentations in levels 4 and 5 for Literacy and Numeracy by our senior phase pupils	Annually
	Increase the uptake of wider achievement opportunities which complement traditional SQA awards and offer alternative ways to develop learning, life and work skills	Annually
	The percentage of Modern Apprentices that go on to a positive destination after completing the Argyll and Bute Council Modern Apprentice Programme	Annually
	The percentage of children that achieve their appropriate developmental milestones by Primary 1	Annually
	Attainment of national qualifications Meet with education	Annually

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CO5: Our economy is diverse and thriving	Percentage of procurement spend spent on local enterprises	Quarterly
	Increase the number of community benefits that are delivered through the contracts we award locally	Quarterly
	Number of business and industry planning applications submitted annually	Quarterly
	The percentage of homeless applicants who required temporary accommodation this period	Quarterly
	Number of new affordable homes completed per annum	Annually
	The total number of visitor trips to Argyll and Bute	Bi-Annually
	The total visitor spend in Argyll and Bute	Bi-Annually
	Gross Value Added (GVA) per capita	Annually
	Unemployment rate - Claimant Count as a %age of working age population	Annually
	Unemployment rate - Claimant Count as a %age of the population (16-24)	Annually
	The number of business gateway start-ups per 10,000 of population	Annually
	Geographical percentage coverage of 4/5G mobile phone connectivity	Annually
CO6: We have an infrastructure that supports sustainable growth	The percentage of waste that is recycled, composted or recovered	Quarterly
	The number of tonnes of waste sent to landfill	Quarterly
	Percentage of adults satisfied with street cleanliness	Quarterly
	The percentage of roads in need of maintenance as defined by the annual survey	Annually
	CO2 emissions per capita (per head of total population) – Wording to be agreed with Ross	Annually
Getting it right	Increase the percentage of all Self-Service and automated contacts	Quarterly
	Sickness absence days per employee (non-teacher)	Quarterly
	Sickness absence days per Teacher	Quarterly
	Level of employee satisfaction	Annually
	Level of customer satisfaction	Annually
TOTAL NUMBER OF COIs		47
TOTAL FOR COMM SERVICES COMMITTEE		
25		
TOTAL FOR EDI COMMITTEE		
15		
TOTAL FOR P&R COMMITTEE		
7		
ALL COIs ARE REPORTED TO THE ASC ANNUALLY		